

Terms of Use

It is possible to borrow aid from Västmanland County Council. During the period of use, you are responsible for the aid that you have borrowed. In the event of negligence or theft, you may be liable to pay compensation. Patients borrowing aid are recommended to contact their insurance company to find out whether the aid is covered by their home insurance.

Copies of reports (e.g. insurance company, dispatch company and the police) should be forwarded to:
The Rehab Aid Centre (Hjälpmiddelscentrum), Signalistgatan 2, 721 31 VÄSTERÅS

When the aid is no longer required, please **return it properly cleaned** to the Rehab Aid Centre (Hjälpmiddelscentrum) at your nearest care centre, hospital or Community Rehabilitation Centre. The Rehab Aid Centre reserves the right to charge for cleaning based on cost of labour.

You have borrowed the following aid (value = purchase price exclusive of VAT moms)

..... Value.....
 Value.....
 Value.....
 Value.....

I have read the above and accept the Terms of Use

Patient: _____ Patient No.: _____

Recipient of information: _____

Prescriber: _____ Tel: _____

Aid Consultant: _____

Place: _____ Date: _____

 Signature of patient, guardian or recipient of information

If your aid needs repairing, please contact:

**Customer Services at the Rehab Aid Centre on tel. +46 (0)21 17 30 48
 Monday – Thursday 8 a.m.– 4.30 p.m., Friday 8 a.m. – 4 p.m.**

If you need a different or additional aid or replace the one you have, please contact your occupational therapist, physiotherapist or doctor's surgery.



Information about aid insurance

The aid you have borrowed from Västmanland County Council must be returned properly cleaned.

If you need to borrow aid:

- Contact your insurance company to find out whether the aid you need is covered by your home insurance or take out additional aid insurance. You are liable to pay the insurance premium.

Your aid is borrowed for private use and consequently, most insurance companies consider it to be personal property. Aid insurance primarily covers for theft and fire.

If anything happens:

- Report the incident to your insurance company and specify that Västmanland County Council is the owner of the aid and hence, the beneficiary of any forthcoming compensation.
- In case of theft, report the matter to the police.
- Forward copies of the reports to Västmanland County Council at the address given on page 1.

Västmanland County Council claims compensation for aid that is stolen, lost, damaged or impaired in any other way other than normal wear and tear. The following alternative terms apply:

If you have insurance:

- Västmanland County Council receives compensation from the insurance company and pays the excess when appropriate care has been taken of the aid.

If you do not have insurance or your insurance does not pay compensation:

- You are liable to compensate Västmanland County Council for the damage value of the aid based on its purchase price and purchase year to a maximum of 0.2 basic amounts.
- In case of repair work owing to other than normal wear and tear, you are liable to pay for spare parts, replacements and cost of labour.

Aid that is damaged or lost during transport or travel:

- You must notify the dispatch company of any damage to or loss of your aid during travel by flight or national mobility service. You must also notify your insurance company.
- Västmanland County Council does not compensate for damage caused in transport.